

Welcome to Sunnybank Star Hotel & Apartments **?** 223 Padstow Road, Eight Mile Plains QLD 4113

We are pleased to have you stay with us.

If you require any assistance or service, please do not hesitate to contact the front desk (dial 8000).

Check-In Time: 2pm Check-Out Time: 10am

Late checkouts may be arranged – please discuss with front desk first. Charges will apply.

Reception Hours

Monday – Friday: 8am – 8pm Saturday: 10am – 4pm Sunday: 10am – 3pm Public Holiday: To be Confirmed

After-hour assistance is available. Please dial 8808 from your room or +61 452 168 223 to contact our after-hour caretakers.

GS Sunnybank Star Hotel & Apartments

Wi-Fi Password is attached on your key holder. Open a browser, accept the Terms & Conditions and start using Free WiFi Access.

Hotel Policy

Incidental Charges

Minimum AUD\$250.00 fee will be charged for any room damages & breakages*, smoking in the room and pets inside the room Any linen damages, charges vary.

*See Damages & Breakages details in Guest Directory.

Additional Charges (please contact reception for arrangement)

AUD\$80 will be charged for additional housekeeping service upon request AUD\$35 per night will be charged for an additional bed/person upon request

Housekeeping Service

Daily room service *except weekends and public holidays*. If you do not wish to service your room, please hang the Do Not Disturb sign at the front door by 8am on weekdays.

2-bedroom Townhouses and 2-bedroom Apartments are self-serviced accommodation. Toiletries, milks, teas, and coffees are provided complimentary on arrival. These items are not restocked during the stay unless longer than 7 nights. If you wish for your room to be serviced, an additional fee will be charged. Please seek reception for this arrangement.

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223 Padstow Rd, Eight Mile Plains, QLD 4113 P: +61 (7)33417488 E: info@sunnybankstarhotel.com.au www. sunnybankstarhotel.com.au



For any police, fire or ambulance assistance, please contact 000. \P 223 Padstow Road, Eight Mile Plains QLD 4113

Nearest Hospital Sunnybank Private Hospital 0733 449 333 245 McCullough St, Sunnybank QLD 4109 (2.5km from us) Thames St Freesia Sunnybank Senior and McDonald's Sunnybank Street Park Junior Rugby Union Sunnybank Sunnybank Community Bleasby Rd **Private Hospital** & Sports Club Sunnybank Tennis **Bellas Fruit Market** Yimbun Park eleuca St Delafield St Devenish St Sunnybank Star Valhalla St Dema St **Hotel & Apartments** Vanessa St Newber St Arcoona St Brisbane Roof and Paint Lavinia St Map data ©2023 Google **Queen Elizabeth II Hospital** 0731 826 111 Troughton Rd, Coopers Plains QLD 4108 (5.5km from us) 😧 Lillian Ave Upper Mount Gravatt 36 13 2 Queen Elizabeth Il Jubilee Hospital Westfield Mt Gravatt Archerfield Robertson Macgregor 202 Sunny bank Plaza Beatty Rochedale Coopers Plains **Coles Rochedale** Sunnybank Star Eight Mile Iceworld Olympic Hotel & Apartments Ice Rinks Seoul Bistro Plains Sunnybank Map data ©2023 Google

Emergencies – Fire & Medical

Pharmacy

For any emergency, please dial 8000 immediately to inform the front desk.

You can also dial 000 to obtain outside help for any emergency (fire, medical, personal security).

For additional fire safety information, please refer, to information include detailed fire emergency procedures/instruction posted on the back of the room door.

When the alarm is sounded, proceed quickly and calmly to the nearest exit and assemble at the front of the hotel.

Call (fire, hospital, police) 000

Across the Road (Eight Mile Plains Shopping Centre)Dentist(GPG Dental)Doctor0738 414 6350733 419 737

(ChemPro Chemist)

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0733 419 450

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Electrical Outlets

All electric outlets in your room are on all the time.

For selective townhouses, electric outlets in your room are off when the transparent tag is not inserted in the control box (just by the entrance door). Ensure the transparent tag is fully inserted.

Need Something?

We have additional blankets, pillows, shampoos, conditioners, towels available. If you need anything just contact us at front desk by dialling 8000.

Hair Dyers

Hair Dryers are located in each guest room bathroom.

Printing and Copy Services

Printing and copy services (black and white) are available during reception hours only. Charges apply.

Iron/Ironing Board

An iron and ironing board are located in each guest room.

Luggage Storage

Luggage storage for safe keeping is available during reception hours. Please contact the front desk.

Safe Deposit

It is not recommended to leave valuables in your room. Guests are to be responsible with their valuables as the hotel will not liable for any missing.

Wake-up Service

To schedule a wake-up call, please inform the front desk at earliest.

Rubbish

Please ensure all rubbish are disposed in provided rubbish bags and bins. Ensure the bag is tied securely.

Damage & Breakage

All rooms are to be left in a reasonable state with equipment such as toasters, irons, and so on, in good working orders and conditions.

The hotel reserves the rights to charge an additional fee on the card provided / the security deposit to cover the damages or breakages during your stay.

The hotel reserves the rights to charges an additional cleaning fee should the room left in an unreasonable state/ any damages.

Telephone Information

Front Desk To call another guest To dial outside line Dial 8000 Dial 80+room number (e.g. 8001 for room 1) Dial 8000 (front desk) and we will transfer call for your (Local calls only)

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Hotel Amenities

Swimming Pool

The swimming pool is open from 8am to 8pm – Monday to Friday, 10am to 8pm – Saturday and Sunday. Public Holiday to be confirmed.

BBQ Facility

BBQ facility is available between 9am to 9pm and is located in the swimming pool area. BBQ tools are available upon request at front desk. BBQ bookings are recommended.

Snack & Beverages

Snacks and cold beverages including bottled water are available to purchase in vending machine. Kettle and complimentary items are available in your room. Complimentary includes coffees (caffeine and decaffeinated), teas (green and black), milk, sugar, cups and spoons.

Laundry Facility

24/7 coin-operated washing machines and dryers are available for all guests at own expenses of \$4 per cycle per machine. Washing powder is also available for purchase at \$2. Change is available from front desk during reception hours with notes only. The hotel accepts no responsibility for loss valuables from the laundry.

Shared Microwave

A shared microwave is available 24/7 for all guests and is located in the guest laundry area.

Feeback

At Sunnybank Star Hotel & Apartments, we truly care about your experience. If there is anything we can do to improve your stay, please kindly leave us a review.

We sincerely appreciate if you could share your experience with us.

Thank you for staying with Sunnybank Star Hotel & Apartments. We hope to see you again!



Restaurant

Michael's Oriental 218 Chinese Style Restaurant Haeduri Chicken Fish 218 Micheal's Pizza

Breakfast

The Espresso Hut Camp Oven Bakery Monte Lupo Gallery and Cafe

Supermarket

IGA Xpress: 6:30am – 9pm (Monday to Sunday) Bellas Fruit Market: 24/7 open Bellas Meat Market: 7am – 6pm (Monday to Friday), 6:30am – 5pm (Saturday & Sunday) Lucky Mart: 8am – 11pm (Monday to Sunday)

Nearby Bar/Lounge

Sunnybank Community & Sports Club (1.5km from us) Hours: 10am – 2am

*Trading hours for each retail are listed above. Difference trading hours may apply. Please contact the retail shops for opening hours and other queries.