



Welcome to Sunnybank Star Hotel & Apartments

📍 223 Padstow Road, Eight Mile Plains QLD 4113

We are pleased to have you stay with us.

If you require any assistance or service, please do not hesitate to contact the front desk (dial 8000).

Check-In Time: 2pm

Check-Out Time: 10am

Late checkouts may be arranged – please discuss with front desk first. Charges will apply.

Reception Hours

Monday – Friday: 8am – 8pm

Saturday: 10am – 4pm

Sunday: 10am – 3pm

Public Holiday: To be Confirmed

After-hour assistance is available. Please dial 8808 from your room or +61 452 168 223 to contact our after-hour caretakers.

📶 GS Sunnybank Star Hotel & Apartments

Wi-Fi Password is attached on your key holder. Open a browser, accept the Terms & Conditions and start using Free WiFi Access.

Hotel Policy

Incidental Charges

Minimum AUD\$250.00 fee will be charged for any room damages & breakages*, smoking in the room and pets inside the room

Any linen damages, charges vary.

*See Damages & Breakages details in Guest Directory.

Additional Charges (please contact reception for arrangement)

AUD\$80 will be charged for additional housekeeping service upon request

AUD\$35 per night will be charged for an additional bed/person upon request

Housekeeping Service

Daily room service *except weekends and public holidays*. If you do not wish to service your room, please hang the Do Not Disturb sign at the front door by 8am on weekdays.

2-bedroom Townhouses and 2-bedroom Apartments are self-serviced accommodation. Toiletries, milks, teas, and coffees are provided complimentary on arrival. These items are not restocked during the stay unless longer than 7 nights. If you wish for your room to be serviced, an additional fee will be charged. Please seek reception for this arrangement.

Sunnybank Star Hotel & Apartments

223 Padstow Rd, Eight Mile Plains, QLD 4113 P: +61 (7)33417488 E: info@sunnybankstarhotel.com.au

www.sunnybankstarhotel.com.au



Guest Directory

Electrical Outlets

All electric outlets in your room are on all the time.

For selective townhouses, electric outlets in your room are off when the transparent tag is not inserted in the control box (just by the entrance door). Ensure the transparent tag is fully inserted.

Need Something?

We have additional blankets, pillows, shampoos, conditioners, towels available.

If you need anything just contact us at front desk by dialling 8000.

Hair Dyers

Hair Dryers are located in each guest room bathroom.

Printing and Copy Services

Printing and copy services (black and white) are available during reception hours only. Charges apply.

Iron/Ironing Board

An iron and ironing board are located in each guest room.

Luggage Storage

Luggage storage for safe keeping is available during reception hours. Please contact the front desk.

Safe Deposit

It is not recommended to leave valuables in your room. Guests are to be responsible with their valuables as the hotel will not be liable for any missing.

Wake-up Service

To schedule a wake-up call, please inform the front desk at earliest.

Rubbish

Please ensure all rubbish is disposed in provided rubbish bags and bins. Ensure the bag is tied securely.

Damage & Breakage

All rooms are to be left in a reasonable state with equipment such as toasters, irons, and so on, in good working order and conditions.

The hotel reserves the rights to charge an additional fee on the card provided / the security deposit to cover the damages or breakages during your stay.

The hotel reserves the rights to charge an additional cleaning fee should the room be left in an unreasonable state/ any damages.

Telephone Information

Front Desk

Dial 8000

To call another guest

Dial 80+room number (e.g. 8001 for room 1)

To dial outside line

Dial 8000 (front desk) and we will transfer call for you (Local calls only)

Sunnybank Star Hotel & Apartments

223 Padstow Rd, Eight Mile Plains, QLD 4113 P: +61 (7)33417488 E: info@sunnybankstarhotel.com.au

www.sunnybankstarhotel.com.au



Hotel Amenities

Swimming Pool

The swimming pool is open from 8am to 8pm – Monday to Friday, 10am to 8pm – Saturday and Sunday. Public Holiday to be confirmed.

BBQ Facility

BBQ facility is available between 9am to 9pm and is located in the swimming pool area. BBQ tools are available upon request at front desk. BBQ bookings are recommended.

Snack & Beverages

Snacks and cold beverages including bottled water are available to purchase in vending machine. Kettle and complimentary items are available in your room. Complimentary includes coffees (caffeine and decaffeinated), teas (green and black), milk, sugar, cups and spoons.

Laundry Facility

24/7 coin-operated washing machines and dryers are available for all guests at own expenses of \$4 per cycle per machine. Washing powder is also available for purchase at \$2.

Change is available from front desk during reception hours with notes only.

The hotel accepts no responsibility for loss valuables from the laundry.

Shared Microwave

A shared microwave is available 24/7 for all guests and is located in the guest laundry area.

Feedback

At Sunnybank Star Hotel & Apartments, we truly care about your experience. If there is anything we can do to improve your stay, please kindly leave us a review.

We sincerely appreciate if you could share your experience with us.

Thank you for staying with Sunnybank Star Hotel & Apartments. We hope to see you again!



Restaurant

Michael's Oriental
218 Chinese Style Restaurant
Haeduri Chicken
Fish 218
Micheal's Pizza

Breakfast

The Espresso Hut
Camp Oven Bakery
Monte Lupo Gallery and Cafe

Supermarket

IGA Xpress: 6:30am – 9pm (Monday to Sunday)
Bellas Fruit Market: 24/7 open
Bellas Meat Market: 7am – 6pm (Monday to Friday), 6:30am – 5pm (Saturday & Sunday)
Lucky Mart: 8am – 11pm (Monday to Sunday)

Nearby Bar/Lounge

Sunnybank Community & Sports Club (1.5km from us)
Hours: 10am – 2am

*Trading hours for each retail are listed above. Difference trading hours may apply. Please contact the retail shops for opening hours and other queries.

Sunnybank Star Hotel & Apartments

223 Padstow Rd, Eight Mile Plains, QLD 4113 P: +61 (7)33417488 E: info@sunnybankstarhotel.com.au
www.sunnybankstarhotel.com.au